

We are interested in a listed tour...what do we do next?

REGISTERING:

You may call our office to register, or fill out registration form and return it to our office by mail, e-mail or fax. Our contact numbers are listed below:

Celestial Travel and Tours
3045 South Parker Road, Ste. 201
Aurora, CO 80014
303-773-1224 (Main)
800-487-2929 (Toll Free)
720-248-3718 (Fax)
groups@celestialtrvl.com (E-mail)

DEPOSITS AND TOUR PAYMENTS:**

Deposits are due within 10 days of booking based on the following pricing:

Tour price \$ 0 - \$ 1,000	-	\$ 150.00* per person deposit
Tour price \$ 1,001 - \$ 2,000	-	\$ 200.00* per person deposit
Tour price \$ 2,001 - \$ 4,000	-	\$ 300.00* per person deposit

* \$100 per person (non-refundable) administration fee will be withheld from any refund (unless the tour is canceled by Celestial Travel & Tours, in which all monies paid to date are refunded).

90 days - 50% of tour price is due

60 days – Payment in full of tour is due

Payment can be made to Celestial Travel and Tours via cash, check or credit card (MasterCard, Visa, American Express or Discover) and a receipt will be provided to you by mail, fax or e-mail (per your request).

**Cruises, International and Day Trips will have tour specific deposit and payment requirements.

CANCELLATIONS AND REFUNDS:

-If you are forced to cancel your tour please call Coral at our office immediately at 303-872-1158.

Initial Non-Refundable Deposit	\$ 100.00	per person penalty
90 – 60 days prior to travel date	\$ 50% of tour cost	per person penalty
59 – 0 days prior to, and including, travel date	\$ 100% of tour cost	per person penalty

-If Celestial Travel and Tours is forced to cancel a tour (which should be determined by 75 days prior to the departure date) all monies paid until that date shall be refunded in full.

INSURANCE:

Comprehensive Travel Insurance through Travel Insured International (Lite Group Plan) is included in the price of your tour. Coverage begins with the Initial Deposit. This insurance includes coverage for Trip Cancellation, Interruption, Delay, Baggage/Personal Effects, Emergency Accident/Sickness Medical Expense, and Emergency Evacuation/Repatriation of Remains. Please note that there is **no** insurance coverage included for DAY TRIPS.

Additional insurance coverage (including “Cancel For Any Reason”) can be purchased within 14 days of your initial deposit for an additional fee. Please visit our **Optional Insurance** section.

TOUR INFORMATION & CORRESPONDENCE:

21 days prior to your tour an information packet will be mailed to you (or provided by e-mail or fax upon request). This will contain a list of your tour departure times, hotel(s) contact information, airline flights and luggage/security information (for "fly tours), informational sheet, etc.

Airline tickets for "fly" tours will be provided to you by the Tour Director upon arrive at Denver International Airport the day of tour departure.

INCLUDED IN YOUR TOUR:

- Celestial Travel & Tours Tour Director round trip from Denver
- Roundtrip airfare from Denver International Airport, if applicable
- Deluxe motorcoach transportation
- Quality hotel accommodations at carefully chosen properties
- Luggage handling at hotels and destination airports for one piece of luggage
- All activities as listed on the tour itinerary
- All meals as indicated on the itinerary
- Gratuities for included meals (except hotel breakfasts) and activities, local guides and motorcoach driver
- Comprehensive Travel Insurance (excluding DAY TRIPS)
- One million dollar tour liability insurance coverage

ITEMS NOT INCLUDED:

- Transportation to/from Denver International Airport on fly trips
- Airline luggage fees if applicable. These vary per airline and the current information will be provided in your pre-departure packet 21 days prior to your tour
- Travel Insurance for DAY TRIPS
- "Cancel For Any Reason" optional insurance coverage, which must be purchased and paid within 14 days of booking tour.
- Meals and activities on own (not listed as "inclusions" on itinerary")
- Hotel "incidental" charges such as telephone calls, room service, pay per view channels, etc. must be paid by yourself prior to check out and departure from each property

INTERNATIONAL TRAVEL:

Information will be provided regarding the current policies pertaining to Passports and Visas for International Travel for each specific tour. Any type of Visa necessary to visit another country will be included in the tour price.